

CONSTANTINUS INTERNATIONAL THE GLOBAL MANAGEMENT CONSULTING AWARD powered by ICMCI



# Cloudbased CRM project for NetCom

#### Applicant data

Publishable Name of Applicant: :

Company: Capgemini Norge AS

Contact person: Frau Director of Communication and Marketing Director of Communication and Marketing Gunilla Resare No of employees: 501 - 1000, No of freelancers: keine

## Annual Revenue: keine Angabe

Description:

Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, enables its clients to transform and perform through technologies. Capgemini provides its clients with insights and capabilities that boost their freedom to achieve superior results through a unique way of working, the Collaborative Business ExperienceTM.Present in 40 countries, Capgemini reported 2010 global revenues of EUR 8.7 billion and employs over 112,000 people worldwide.

#### **Project leader**

Name: Principal Tom Heiberg Function: Further project leaders:

## **Customer Data**

Company: NetCom Contact person: Herr Sales manager Lasse Carlsen No of employees: 501 - 1000, No of freelancers: keine Annual Revenue: keine Angabe Description: NetCom is the second biggest operator in Norway for mobile communication. NetCom is owned by TeliaSonera.

#### **Short Description**

Mr. Tom Heiberg and his team from Capgemini Norway have developed NetCom's new Cloud based CRM tool. NetCom is Norway's second largest operator for mobile communication in Norway.

This was both Capgemini Norway, and NetCom's, first Cloud based project. Mr. Heiberg and his team designed and implemented the CRM tool in less than ten weeks, to a very high customer satisfaction, on time and on budget.

# Print project(s)

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