



Kategorie: Management Consulting

Integrated Utilities Business Systems (IUBS) Programme – The transformation of the whole Utilities processes in Malta partnered by IBM.

Einreicherdaten

Firma: IBM Global Business Services Spain

Ansprechperson: Parrilla

Anzahl Angestellte: > 1000, Anzahl freie Mitarbeiter: no specification

Umsatz: keine Angabe

Beschreibung: IBM (International Business Machines) is by far the world's largest information technology company in terms of revenue and by most other measures, a position it has held for about the past 50 years. IBM products include hardware and software for a line of business servers, storage products, custom-designed microchips, and application software. Increasingly, IBM derives revenue from a range of consulting and outsourcing services.

Kundendaten

Firma: Enemalta Corporation

Ansprechperson: Sultana

Anzahl Angestellte: none, Anzahl freie Mitarbeiter: none

Umsatz: keine Angabe

Beschreibung: Enemalta & Water Services Corporation are Public owned Companies providing Electricity & Water to the whole country. They have around 3000 employees and have a around 250.000 customers each.

Projektbeschreibung kurz

The Program scope implied the transformation of the front-end and back offices processes using SAP, Genesys as CTI and the implementation of a Smart Grid for water and electricity including ENEL and Suez Group technology. The communications were managed through PLC, Radio Frequency & GPRS. The project includes the AMM central System, the MDM and a B2C Portal